

Quick Navigation
[Order Holder FAQs](#)
[Roof FAQs](#)
[General Bronco FAQs](#)

Order Holder FAQ

Can you share an update on Bronco shipments from Michigan Assembly Plant?

As part of our commitment to deliver a quality vehicle to our Bronco customers, all vehicles at Michigan Assembly Plant undergo quality checks prior to being shipped from the plant. Based on this, an appearance/quality concern on the molded-in color hardtop roof for 2-door and 4-door Broncos was identified. The issue does not impact the functionality of the molded in color hardtop roof but can cause unsatisfactory appearance when exposed to extreme water and humidity. As a result, we've made the decision to replace all molded-in color hardtop roof panels on all 2-door and 4-door Bronco vehicles produced to date. Below summarizes how this news will impact you:

- **I've already taken delivery, or my Bronco is in transit to my dealer:** No action is required if you have already taken delivery of your Bronco. If your Bronco is in transit to your dealer, you may take delivery ahead of receiving the replacement molded in color hardtop roof. You will receive a letter from Ford outlining the customer satisfaction program and next steps in coming weeks. We will prioritize the oldest units first and anticipate replacement hardtop roof kits becoming available starting in October 2021.
- **My vehicle build date has passed:** No action required; your vehicle is unfortunately impacted by the above customer satisfaction action and is at Michigan Assembly Plant awaiting a replacement roof. We will prioritize the oldest units first and will send you more detailed delivery timing updates in September based on your VIN
- **My Bronco with a molded in color hardtop is scheduled for production:** No action required; your vehicle is unfortunately impacted by the above customer satisfaction action. We need to replace all existing molded in color hardtop roofs before we can make any new hardtop Broncos. You'll be updated via email on your vehicle timing by early October.
- **I don't have a scheduled production date yet:** As a result of continued roof challenges, we will be producing fewer 2021 model year Bronco vehicles than initially planned. If your 2-door or 4-door Bronco hardtop order has not been scheduled for production yet, except for First Edition, you will be receiving a 2022 model year Bronco. More details on 2022 model year ordering will be available in coming months. 2022 model year production is forecasted to begin in late December 2021. As a reminder, your reservation timestamp will remain with their order for scheduling priority in 22MY.

Note, Bronco soft top production is unaffected by this issue and will continue to be built and released from the plant.

What factors are influencing the delivery schedule for the Bronco 2021 model year?

There are several factors influencing the delivery schedule of your 2021 model year Bronco:

- **Reservation Timestamp** – this is the date you reserved your Bronco, which places it in a line for production build and delivery. We received over 190K reservations.

- Part Availability – this is based on the trim and build elements of the 2021 model year Bronco you have on order. The following options are constrained due to overall demand and will result in longer wait times: Hardtop roof, Wildtrak Trim, Sasquatch Pkg, 2.7L Engine, Lux Pkg, Trailer Tow, and Safari bar.
- Availability at dealership – each dealer is allocated a specific number of Ford Broncos based on demand in their region.

Are 2-door, First Edition and Wildtrak Broncos still being produced for the 2021 model year given the hardtop roof challenges?

Yes. Already scheduled 2-door, First Edition and Wildtrak Broncos are expected to continue being produced throughout the 2021 model year. All First Edition Broncos will be built in the '21 MY. 2-door Broncos, First Edition and Wildtrak will only be built with the molded-in color hardtop roof. All previously built 2-door, First Edition and Wildtrak Broncos will receive the replacement roof as part of the announced customer satisfaction program.

What is being done by Ford to manage the timing and production of the Bronco 2021 model year?

We are doing everything possible to ensure quality as we roll out the new Ford Bronco. To thank customers for their patience, we've also provided numerous customer satisfaction actions. Those efforts have included:

1. Investing in Bronco parts supply chain, including increased capacity of high demand parts.
2. Providing up to \$1,100* worth of FordPass Reward points to use towards accessory purchases, like the fold out tray table, door bags, roof racks, or some off-road lights, as a thank you for existing order holders (*eligibility based on customer's order as of March 19, 2021). Full Bronco accessory catalog can be viewed [here](#).
3. Offering Price Protection on MSRP through 2023 model year for all reservation & order holders as of March 19, 2021.
4. Including no-charge sound deadening headliner roof material on all molded-in color hardtops
5. Offering free hardtop prep kits for all 4-door Bronco soft top orders beginning with September 2021 production.

If I placed an order for a 2021 model year Bronco, will I get my Bronco this year?

Due to the high number of Bronco 2 and 4-door reservations and a short first model year, not all customers who placed a Bronco order will get a 2021 model year. The only exception is the limited-run First Edition series which is exclusive to 2021 model year. All First Edition orders with an eligible reservation will be built as 2021 model year.

What does price protection for the 2022 and 2023 model year mean?

Ford will honor 2021 model year MSRP pricing for a similarly equipped vehicle for all customers who had a reservation or order as of March 19, 2021. Final selling price is based on buyer's agreement with your selected dealer.

What can I do to get my Bronco sooner?

The following steps may help you get your Bronco sooner:

- If you have a 4-door 2021 model year Bronco with a hardtop roof, consider changing to a soft top roof. Those ordering a 4-door soft top with a build date beginning September 2021 will receive a complementary hardtop roof prep kit. This means you will be able to purchase an accessory hardtop roof after taking delivery of your Bronco. We anticipate accessory hardtops will be available in 2023 calendar year.
- If you have Wildtrak Trim, Sasquatch Pkg, 2.7L Engine, Lux Pkg, Trailer Tow, and/or Safari bar on order, consider changing or removing to improve your delivery timing.

If you're interested in any of these options, please contact your dealer to edit your order. Note that the Bronco Support Team is not able to make these changes on behalf of you & your dealer.

What is included in the hardtop prep kit and when will accessory hardtops be available for purchase?

The hardtop prep kit is included on all 4-door soft top orders, effective with September 2021 production. The kit includes the proper connections for rear windshield wiper and rear defroster as well as the controls needed for these features. Based on existing production demand, we anticipate accessory hardtop roofs will be available for purchase via your dealership in 2023 calendar year. Customers looking to get in a Bronco sooner should consider ordering a soft top with hardtop prep kit.

Can I change my Bronco order without losing my place in line?

Yes, you can change your order up until it is scheduled for production. Note that while your timestamp will remain the same on your order, some elements added or subtracted to your order will affect the speed with which it can be built and delivered. See our response on how to minimize your wait here.

What changes have been announced for 2022 model year production?

Ford has announced updated paint colors – including green, special editions, manual transmission with Sasquatch package, and roof rack option on 4-door with Sasquatch package. We will have complete details later this year.

When does production on the Bronco 2022 model year start?

2022 model year production is forecasted to begin in late December 2021. This date is subject to change but can be used as a guide for planning your order for the 2022 model year Bronco.

Who can I contact with questions besides my dealer?

Your dealer should be your primary contact for ordering information, delivery timing, and roof replacements. If you have any further questions please contact a member of our Bronco Support Team at 800-334-4375.

Roof FAQs

What is the quality issue with the molded-in color hardtop roof? What is Ford doing about it?

An appearance/quality concern on the molded-in color hardtop roof for 2-door and 4-door Broncos was identified. The issue does not impact the functionality of the roof but can cause unsatisfactory appearance when exposed to extreme water and humidity. As a result, we've made the decision to replace all molded-in color hardtop roof panels on all 2-door and 4-door Bronco vehicles produced to date. This includes Broncos which have been delivered, are in transit, and units which have been built and are awaiting final quality release at the plant.

How do I know if I need a new roof?

You will be notified by Ford if your hardtop roof needs to be replaced. Currently, all hardtops produced through August production are impacted. Note, Bronco soft top production is unaffected by this issue and will continue to be built and released from the plant.

When will replacement roofs be available for customers who have already taken delivery?

We're working with our roof supplier to prioritize production of replacement roofs and anticipate initial availability starting in October. You will receive a letter from Ford with more details on timing and instructions for scheduling an appointment as soon they're available.

Is overall production affected by the need for replacement roofs?

As a result of continued hardtop roof challenges, we'll be producing fewer 2021 model year Bronco vehicles than initially planned.

Can customers switch their 2-door order to a soft top version?

No. 2-door Bronco vehicles cannot be ordered from the factory with a soft top.

What do I do if I want dual top roof option for Bronco?

Dual top option from the factory is coming for 2023 model year. If you want dual top roofs sooner, order the molded-in color hardtop and purchase a soft top through Ford Accessories. Accessory soft top roofs are available for 2-door and 4-door Broncos through your Ford Dealer.

How will a customer be able to get a hardtop roof when available and what will it cost?

Hardtop roofs are anticipated to be available in 2023 as an accessory ordered through the dealership. While we cannot provide a price yet, the freight shipping costs to get the roofs to dealers will cause the cost to be higher than the factory-installed option.

Will the hardtop prep kit be available for customers whose 4-door soft top Bronco is built before September production?

No. Hardtop prep kit was a mid-model year add based on customer interest. It will be included on all 4-door Broncos with a soft top, beginning with September 2021 production.

Which roofs are available for 2021 and 2022 model year Bronco?

2-door Broncos – Carbonized gray Molded in Color (MIC) hardtop

4-door Broncos – Carbonized gray Molded in Color (MIC) hardtop or Black Cloth Soft Top

- First Edition and Wildtrak series are only available with the Carbonized gray Molded in Color (MIC) hardtop

General Bronco FAQs**Why do certain models prohibit some accessories?**

We have a Bronco for every customer. Many Bronco accessory items can be added during or after vehicle delivery at the dealer. We engineered Bronco for maximum off-road capability and gross vehicle weight ratio (GVWR) restrictions may limit combinations of certain accessories.

Where can I see a Bronco in person?

Dealer demo units are en route to dealerships across the country. You can also check out a Bronco at any of our events found [here](#) or at [Bronco Off-Road](#).

What is Bronco Off-Road and how do I attend?

Bronco Off-Road is an off-roading and outdoor adventure experience — located at four epic destinations across the United States. Admission is included with the purchase of any 2 or 4-door Bronco and Bronco Sport Badlands & First Edition series. Order holders are eligible to attend ahead of taking delivery of their Bronco and can register [here](#).

What is FordPass?

Ford's owner app, that lets you control your vehicle remotely, access 24/7 Roadside Assistance, link to vehicle info & support, schedule service, and more. Download the FordPass App or click [here](#) for more information.

What is FordPass Rewards and how can I use them?

Ford Pass Rewards is Ford's loyalty program, thanking you, our customers, for your loyalty. Within the program, you can earn FordPass Reward Points as a currency to use at participating Ford dealerships to apply as money off on accessories, parts, and service. The choice is yours—you can use the points in any eligible way that best meets your needs. Your dealer can claim your Points at the time you pick up your vehicle, and you can start using them immediately from there. For more information on FordPass Rewards, click [here](#).

How do I find out how many FordPass Reward Points I have?

As a thank you for your interest in Bronco and for your patience, we have provided the following bonus offers:

- Bronco Reservationists Thank You Bonus - Bronco reservationist as of December 15, 2020 who order & take delivery of a new Bronco
 - Bonus Points Awarded: 20,000 FPR Bonus Points (approx. \$100 value)
- Bronco Roof Bonus - Select Bronco order holders impacted by the black painted modular hardtop and dual top roof delay – MUST take delivery of 2021 or 2022 model year Bronco
 - All First Edition customers, regardless of roof originally ordered
 - Non-First Edition customers with black painted modular hardtop or Dual Roof option on order as of March 19, 2021 – MUST take delivery of 2021 or 2022 model year Bronco
 - Bonus Points Awarded: 200,000 FPR Bonus Points (approx. \$1,000 value)

If you have questions about your eligibility or want more information on how/where to use the points, please contact your dealer or the Bronco Support Team at 800-334-4375.