



GENERAL SERVICE BULLETIN

Roof Concern Analysis

25-7086

29 July 2025

This bulletin supersedes 25-7051. Reason for update: Revised Service Information

Markets: North American markets only

Summary

This article is designed to provide examples of Bronco soft and hard top damage to assist in determining if the condition is warrantable or non-warrantable.

Service Information

Hard top (molded-in-color) cleaning and care

Both the Bronco hard top and soft top are sensitive to cleaning and care. Certain methods, materials, tools, and chemicals can cause damage that may not be warrantable. Information on approved cleaning and care products can be found in the Owner's Manual (Vehicle Care section).

Non-warrantable conditions

- Cracks due to abuse and/or signs of impact
- Soiling
- Pry marks
- Damage, burns, soil marks, cuts, scratches, scuffs, tears, or punctures
- Damage/surface appearance issues due to chemicals, solvents, or use of non-Ford approved cleaners and/or abrasives
- Locator pin and/or surface cracked/damaged on rear cap
- Tears or scuffs on canopy
- Soft top frame damage
- Rear/side window scratches or distortions
- Window buckles damaged

Hard Top Conditions

Surface appearance issues caused by use of unapproved chemicals and/or abrasives (Non-warrantable)

- Splotchy or cracking appearance over large area of hard top panels

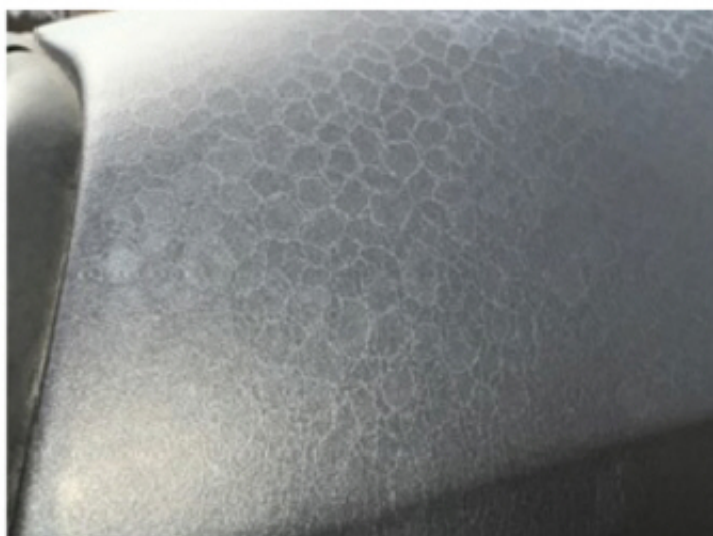
- Discoloration around affected area (Figures 1-4)

Figure 1



E395756

Figure 2



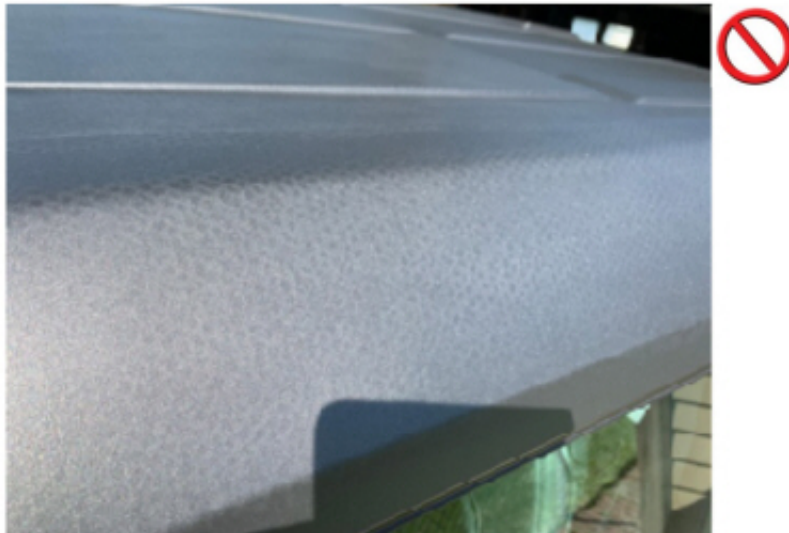
E395757

Figure 3



E395758

Figure 4

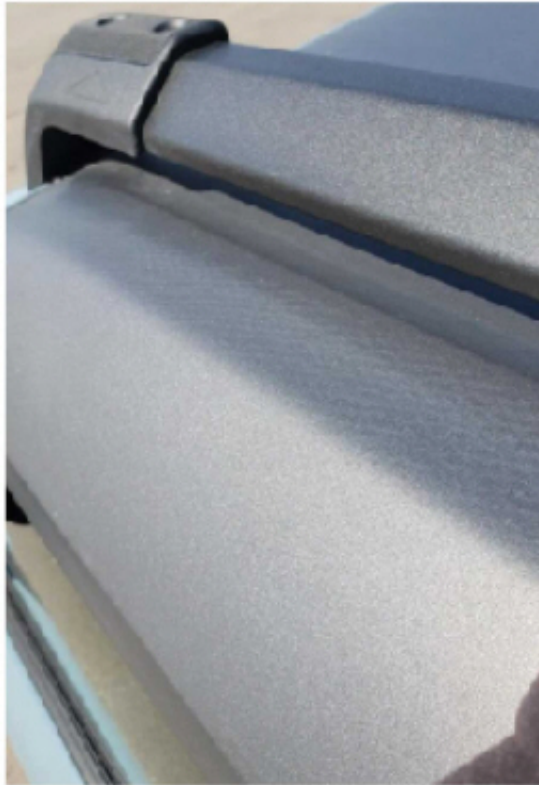


E395759

Honeycomb pattern (Warrantable)

- Light honeycomb pattern showing without additional discoloration in area of concern (Figures 5-6)

Figure 5



E395797

Figure 6



E395798

Locator pin and surface cracked/damaged on rear cap (Non-warrantable)

- Damage to the pin or to the surrounding surface
- Can be damaged if dropped on the floor or on a hard surface after hard top removal (Figures 7-9)

Figure 7



E395760

Figure 8



E395761

Figure 9



E395762

Cracks and scratches (Non-warrantable) (Figures 10-14)

Figure 10



E395763

Figure 11



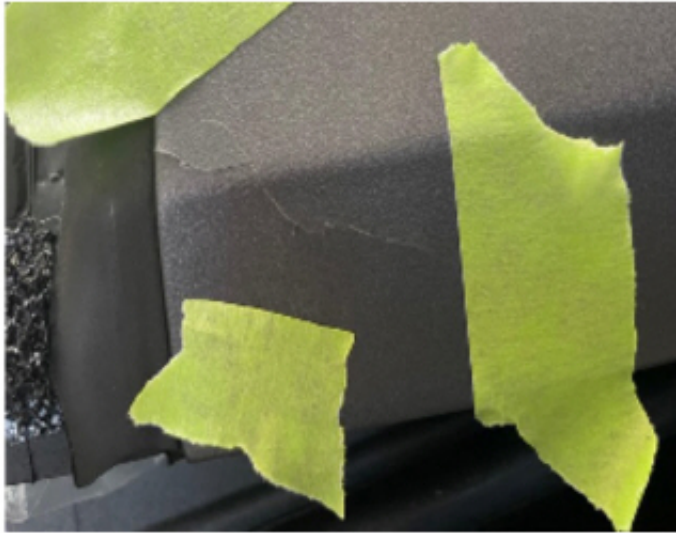
E395764

Figure 12



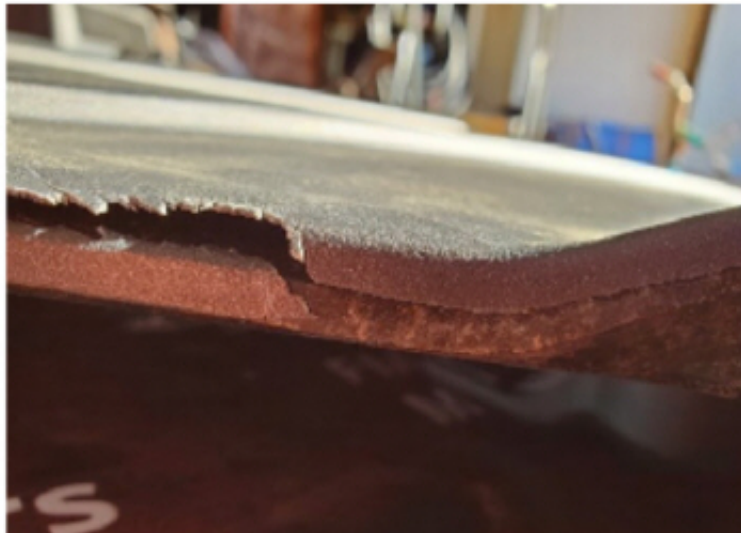
E395765

Figure 13



E395766

Figure 14



E395767

(Moulded-In-Color) hard top, rear cap, and center panels, cracks/fractures on the surface. No signs of impact/abuse. (Warrantable) (Figures 15-16)

Figure 15

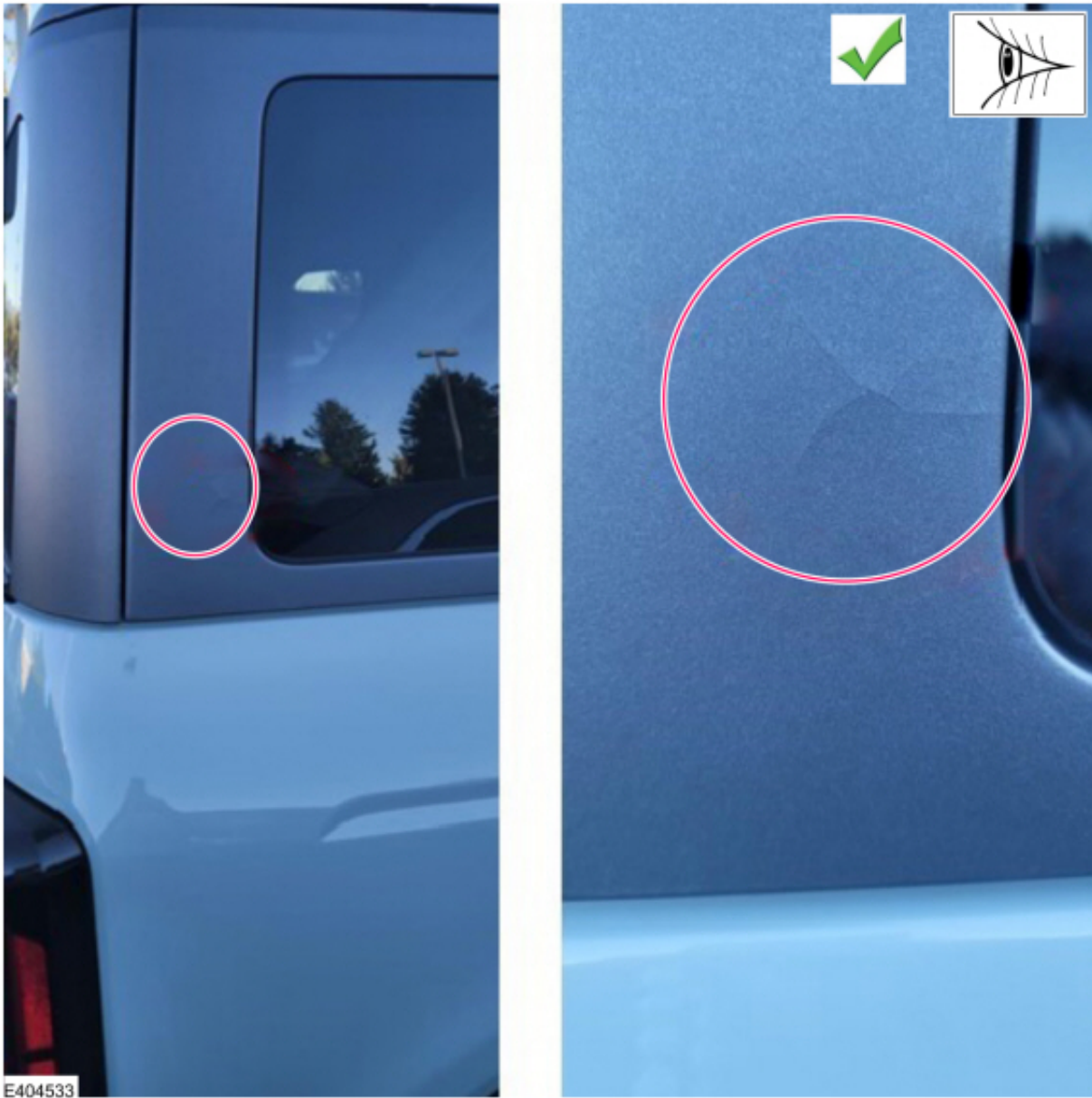


Figure 16



E456458

Delamination of hard top outer layer (Warrantable)

- Raised patches on the hard top with no distorted grain pattern or discoloration. (Figures 17-18)

Figure 17



E421394

Figure 18



E421395

Delamination of hard top edge (Warrantable)

- Core material visible at the edges of the hard top panels. (Figures 19-20)

Figure 19



Figure 20



E425528

Hard top plastic melted and/or blistered (Non-warrantable)

- Bubbled hard top plastic
- Indicates exposure to excessive heat or chemical contact (Figures 21-23)

Figure 21



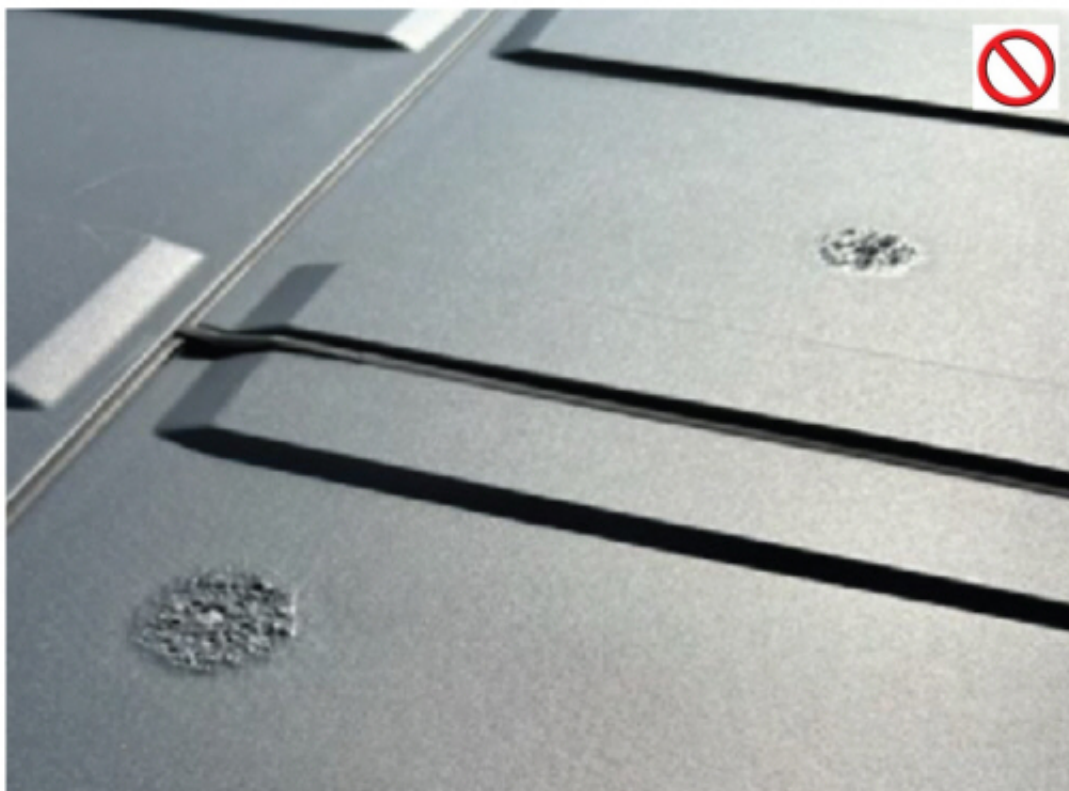
E425529

Figure 22



E425530

Figure 23



E425531

Soft Top Conditions

Damage on front header corners (Non-warrantable)

- Cracks on front header and/or damage to latches
- Indicates external impact (Figures 24-25)

Figure 24



E395768

Figure 25



E395769

Tears/scuffs/abrasions on canopy (Non-warrantable)

- Commonly seen on the front corners
- Indicates impact (Figures 26-27)

Figure 26



E395770

Figure 27



E395771

Sharp header edge (Warrantable)

- Sharp edge cutting through fabric with no cracks or signs of impact. (Figure 28)

Figure 28



E421396

Soft top frame bent (Non-warrantable)

- Bent soft top frame can only be caused by an external force (example: driving into a garage with the soft top in the open throw-back position) (Figures 29-30)

Figure 29



E395773

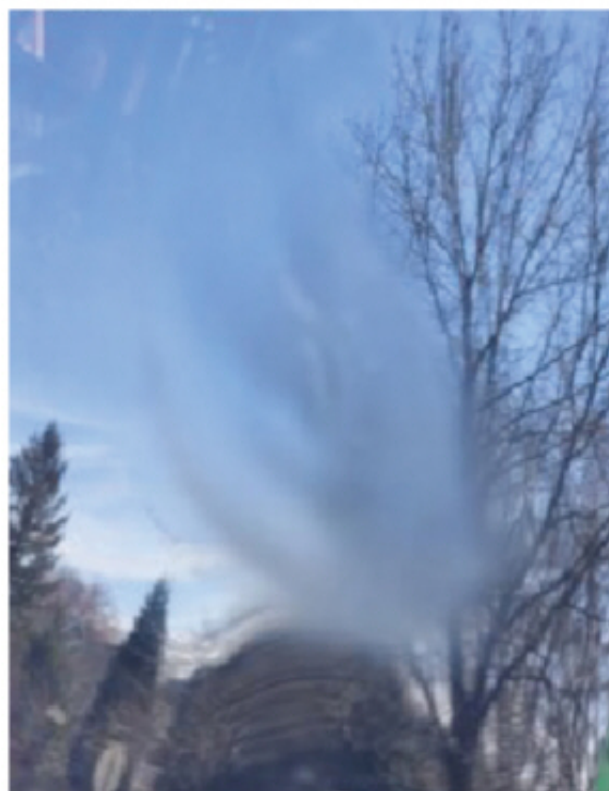
Figure 30



E395774

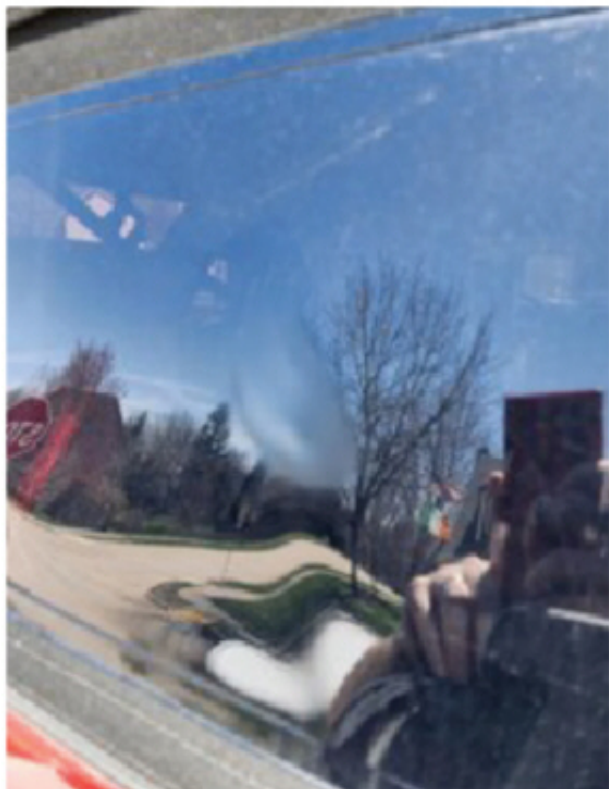
Rear/side window scratches or distortions (Non-warrantable) (Figures 31-33)

Figure 31



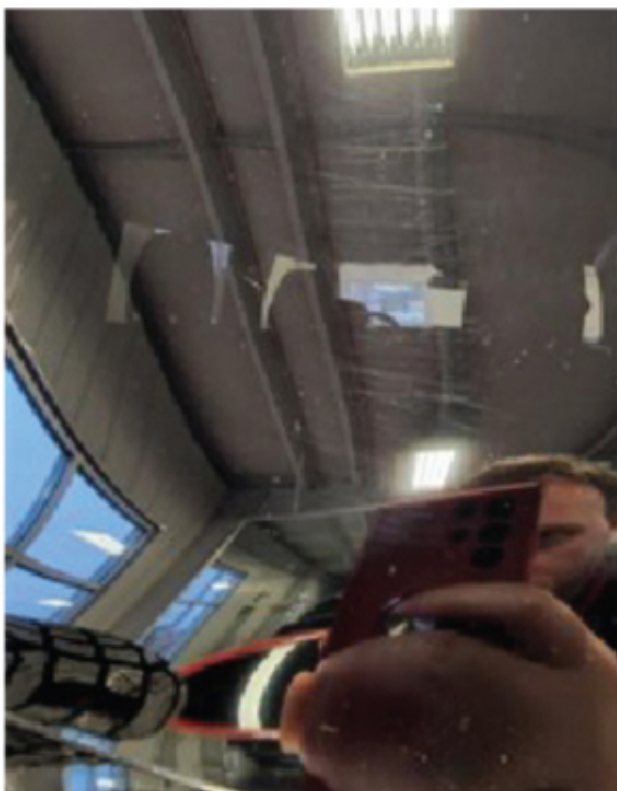
E395775

Figure 32



E395792

Figure 33



E395793

Rear/side window buckles damaged (Non-warrantable) (Figures 34-36)

Figure 34



E395794

Figure 35



E395795

Figure 36



E395796

NOTE: The soft top window buckles (male and female) are available in the parts catalog as an end item. Buckle failure does not require replacement of the soft top window or soft top material.

© 2025 Ford Motor Company

All rights reserved.

NOTE: This information is not intended to replace or supersede any warranty, parts and service policy, workshop manual (WSM) procedures or technical training or wiring diagram information.